



Consent to Telehealth

Telemedicine is the delivery of healthcare services when the healthcare provider and patient are not in the same physical location through the use of technology. Electronically-transmitted information may be used for diagnosis, therapy, follow-up and/or patient education, and may include any of the following:

- Patient medical records.
- Medical images.
- Interactive audio, video, and/or data communications.
- Output data from medical devices and sound and video files.

The interactive electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against intentional or unintentional corruption.

Potential Benefits:

Improved access to medical care

Potential Risks:

As with any medical procedure, there are potential risks associated with the use of telemedicine. These risks include, but may not be limited to:

1. Information transmitted may not be sufficient (e.g., poor resolution of images) to allow for appropriate medical decision making by the physician and consultant(s).

2. The consulting physician(s) are not able to provide medical treatment to the patient through the use of telemedicine equipment nor provide for or arrange for any emergency care that I may require.

3. Delays in medical evaluation and treatment could occur due to deficiencies or failures of the equipment.

4. Security protocols could fail, causing a breach of privacy of personal medical information.

5. A lack of access to complete medical records may result in adverse drug interactions or allergic reactions or other medical judgment errors.



Cost:

We will make every attempt to bill insurance for telehealth services provided, but many carriers do not reimburse for telehealth visits. If your insurance does not cover this service, the fees are as follows:

- \$150 for simple follow up visits or less than 20 minutes
- \$250 for more complex visits or more than 20 minutes

By signing this form, I understand and agree to the following:

1. The laws that protect the privacy and confidentiality of medical information also apply to telemedicine. No information obtained during a telemedicine encounter which identifies me will be disclosed to researchers or other entities without my consent.

2. I have the right to withhold or withdraw my consent to the use of telemedicine during the course of my care at any time. I understand that my withdrawal of consent will not affect any future care or treatment, nor will it subject me to the risk of loss or withdrawal of any health benefits to which I am otherwise entitled.

3. I have the right to inspect all information obtained and recorded during the course of a telemedicine interaction, and may receive copies of this information for a reasonable fee.

4. A variety of alternative methods of medical care may be available to me, and I may choose one or more of these at any time. My physician has explained the alternative care methods to my satisfaction.

5. Telemedicine may involve electronic communication of my personal medical information to other medical practitioners who may be located in other areas, including out-of-state.

6. I may expect the anticipated benefits from the use of telemedicine in my care, but that no results can be guaranteed or assured. My condition may not be cured or improved, and in some cases, may get worse.

7. I will pay the above stated fees if not covered by my insurance, and consent to charging it to my credit card on file.

I have read and understand the information provided above regarding telemedicine, have discussed it with my physician or such assistants as may be designated, and all of my questions have been answered to my satisfaction. I hereby give my informed consent for the use of telemedicine in my medical care by providers at Manhattan Pain Medicine, PLLC to use telemedicine in the course of my diagnosis and treatment.



Patient Name: _____

Signature: _____ Date: _____

I, the below signed provider, hereby certify that I have explained the nature, purpose, benefits, risks of, and alternatives to, the proposed procedure/treatment, have offered to answer any questions and have fully answered all such questions. I believe that the patient/relative/guardian fully understands what I have explained and answered. In the event that I was not present when the patient signed this form, I understand that the form is the only documentation that the informed consent process took place. I remain responsible for having obtained the consent from the patient.

Signature: _____ Date: _____